

Title: Pain and its Impact on Emergency Department Revisits Within 30 days of an Index-ED visit or Hospital Discharge

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Pain is one of the most common reasons patients come to the emergency department (ED), representing up to 78% of complaints. Pain can be from an acute injury, acute condition, chronic or acute on chronic. Few studies have investigated how pain impacts ED revisits (EDRVs). High rates of EDRVs increase healthcare costs, contributes to overcrowding and patient dissatisfaction. Reported national EDRVs range between 2.9%-8% within 72 hours and 16%-22% within 30 days.

Our study aims to 1) determine the percentage of unscheduled EDRVS within 30 days of an index ED visit or hospital discharge; 2) determine percentage of EDRVs that are related to pain and associating factors; and 3) for patients who report pain as a reason for the unscheduled revisit, complete a select number of in-depth interviews to delve further into common pain-related reasons patients return to the ED.

Utilizing a mixed-methods study design, patients ≥ 18 years of age who present to UF Health Jacksonville's (UFH Jax) ED within 30 days of a previous UFH Jax ED visit or hospital discharge will be eligible for enrollment . After consent, data will be collected using standardized forms. If a patient is returning for a pain-related issue, we will seek their participation in an in-depth interview on how pain affected their decision to return to the ED.

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